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## 1.0 Policy

It is the policy of the Casella division of IDEAL INDUSTRIES Ltd to provide and maintain a high standard of quality in all aspects of its activities.

In order to achieve this, Casella:

- Places great emphasis on experience, reliability, sustainability, and continual improvement in all areas to meet the needs of the Customer.
- Employs staff whose technical competence is combined with objectivity and integrity.
- Aims to provide services that conform to legislative, contractual and jurisdictional requirements for its clients, with professionalism and responsibility.
- Maintains effective and efficient Management Systems operated in accordance with the requirements of BS EN ISO 9001:2008, ISO 14001:2004 (Environmental), and ISO 80079-34:2011 (for certified e.g. IS, EX) products.
- Provides an environment for all employees to be involved in the achievement of Corporate and individual business objectives.
- Is committed to reviewing and improving its activities at all times by operating procedures for staff, training, services, equipment, facilities, the environment and communicating the results to all stakeholders.

The Management Systems incorporate procedures that require planning, monitoring, and reviews of all activities undertaken, including the setting, reviewing and communicating of objectives and targets for quality and environmental issues.

It is the duty of all staff to familiarise themselves with the requirements and implement the Management system procedures.

Primary responsibility for the Management Systems rests with the General Manager. The General Manager appoints the Casella Compliance Steering Group to be responsible for Quality Planning.

The Business Unit Manager delegates the day-to-day management responsibility for the implementation of the policies to the Casella Managers.

These statements are made on the authority of:



Phil Bradley, General Manager – 16<sup>th</sup> March 2017